



The Local Authority is delighted to update you regarding their exciting new development on how families in the Vale of Glamorgan can access information, advice, support, and protection.

The **Vale Family Compass** is a **new single front door** to access services including:

- **Family Information Service**
- **Families First Advice Line**
- **Team Around the Family**
- **Vale Parenting Service**
- **Intake Team**

The Vale Family Compass is designed to provide the **right support at the right time**, helping families get the help they need earlier and more effectively. It brings together resources and services in one place, improving coordination and outcomes for children, young people, parents, carers, their families, and professionals.



CWMPAWD TEULU BRO
DOD O HYD I ATBEBION GYDA'N GILYDD

VALE FAMILY COMPASS
FINDING SOLUTIONS TOGETHER

What is the Vale Family Compass?

We provide information, advice, support and protection for children, young people, parents and carers in the Vale of Glamorgan.

Which services are involved?

- Family Information Service including the Childcare Offer for Wales and The Index.
- Early Help Services including the Families First Advice Line, Team Around the Family and Vale Parenting.
- Intake Team.

Why do we need change?

To provide a single point of access to help families get the right information, advice, support and protection at the right time.

One number, one email and one website.
0808 281 6727 • familycompass@valeofglamorgan.gov.uk • valefamilycompass.co.uk.



Vale Family Information Service
Christmas Party
Free to attend

At Memo Arts Centre, Barry
CF62 8NA

Free Healthy Snacks
Entertainment
Father Christmas
Christmas Crafts

Tuesday 2 December 2025

11:00am-1:00pm Under 3s
3:30-5:45pm all ages

TICKETS ARE LIMITED AND BOOKING IS REQUIRED

Bookings:
Bookings are available from 10th November 2024 to 1st December 2024.
Bookings are available from 10th November 2024 to 1st December 2024.

Logos:
Vale of Glamorgan, Bro Morgannwg, Vale Family Information Service, Vale Parenting Service, Vale Family Information Service, Vale Family Information Service.

QR Code:
QR code for booking.